

CASE STUDY

Dynamic Reporting Capability Increases Employee Productivity



SUMMARY

INDUSTRY

Government

ORGANIZATION

State Corrections Agency

SIZE

425 employees

THE CHALLENGE

- › The client's outdated intranet led to usability issues that affected its team's productivity
- › The intranet was in need of a site redesign and improved reporting features

MAKING IT HAPPEN

- › Xtreme quickly assembled a full-service project team
- › Xtreme upgraded and re-designed the client's intranet
- › Xtreme introduced and implemented a new reporting tool: Microsoft Power BI

XTREME RESULTS

- › Increased employee productivity
- › Robust reporting and real-time data aided company decisions

THE CHALLENGE

Xtreme's client, a State Corrections Agency, utilized SharePoint 2007 Enterprise within its intranet, which was widely used throughout the company to run various reports and accomplish job duties. The client was experiencing two major usability issues regarding reporting and site design:

Inefficient Reporting

The client's analytics team runs various reports for its employees on a weekly basis. Within the current intranet, the reporting feature required frequent manual updates and only exported to a basic spreadsheet form. It also required employees to submit a report request weeks in advance before it would be returned to them. By then, data was many times outdated.

To improve usability, the client wanted to see reports that were more dynamic, interactive, and colorful. They also wanted employees to have the ability to easily drill-down into granular data, export reports and presentations.

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THE CHALLENGE / CONTINUED

Incompatible Site Design

At the same time, the client was moving its staff to Microsoft Surface Pro devices for daily job duties. The current intranet did not function on smaller devices, so in order to start utilizing the Surface Pro, the client's intranet needed to be responsive and redesigned & optimized accordingly.

After working successfully on past projects together, the client quickly turned to Xtreme to upgrade the intranet to be more efficient company-wide.

MAKING IT HAPPEN

Xtreme assembled a project team to design, build, implement, and maintain the client's intranet.

SharePoint Upgrade

After deeply analyzing the existing intranet, Xtreme upgraded from SharePoint 2007 to SharePoint 2013 Enterprise and redesigned the intranet to be more user-friendly for the Microsoft Surface Pro device.

Improved Reporting Implementation

To improve reporting, Xtreme implemented Microsoft Power BI and Reporting Services to better display the client's internal reports in a more interactive way. In addition to the new software, Xtreme architected and implemented an Application Database System to allow for real-time data feeds to reports.

Technologies used in the customized solution:

SharePoint 2013 Enterprise | BootStrap for SharePoint (ShareBoot)
Microsoft Power BI | Microsoft Reporting Services

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XTREME RESULTS

The new intranet positively impacted the client's daily operations and provided its team quick access to vital information. In addition, the client experienced the following benefits:

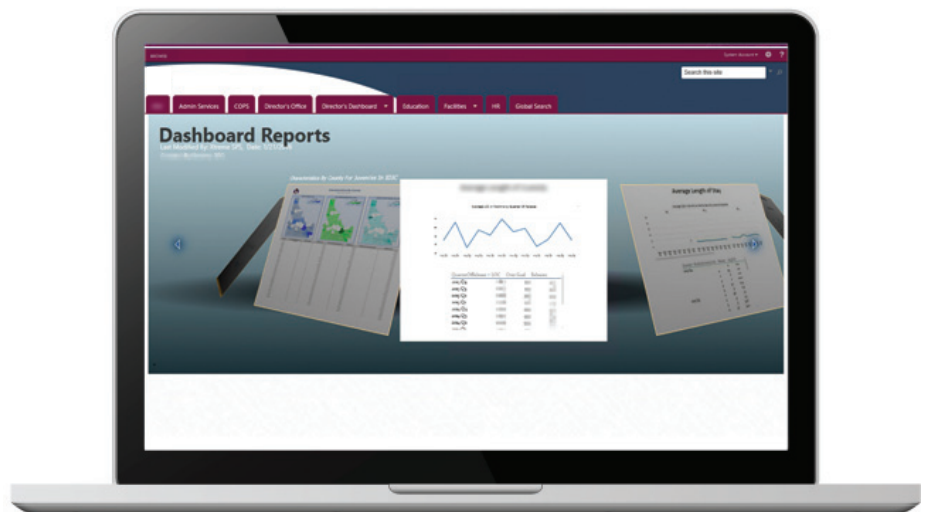
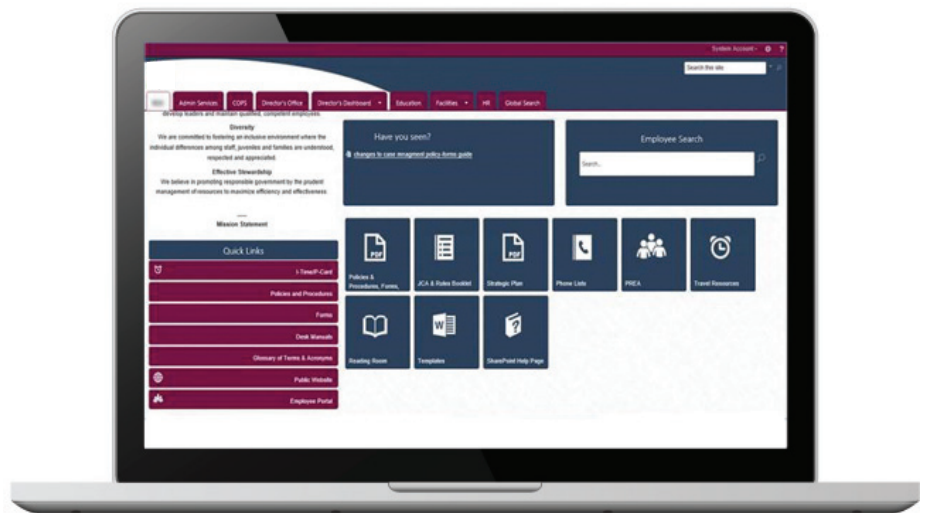
Increased Employee Productivity

The updated intranet design enabled employees to quickly access the portal anywhere and on any device.

Productivity also increased due to the eliminated lag time in reporting and exporting data. The ease of access to meaningful content and data was an important aspect to the project's success.

Robust Reporting & Real-Time Data

The new reporting tool created a one-stop shop for employees to search, access, and report on the organization's real-time data across any variables.



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Contact us to learn more at info@xtremeconsulting.com

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